

ICT Strategic Roadmap



1. State of Good Repair

Modernize

- 2. Umoja Deployment and Mainstreaming
- 3. Solution Delivery and Modernization
- 4. Cyber Security and Organizational Resiliency

Transform (Harmonize)

- 5. Enterprise Service Desk (Help Desk)
- 6. Solutions/Applications Standardization
- 7. Infrastructure, Network and Hosting
- 8. Global Engineering, Conferencing, and Communications
- 9. Restructure Organizational Model

Innovate

- 10. Analytics & Business Intelligence
- 11. Collaboration and Coordination
- 12. Focus Solution Delivery on Substantive Business

Govern

- 13. Governance
- 14. Metrics and Reporting
- 15. Architecture and Standardization
- 16. ICT Policies and Procedures
- 17. Communications Strategy

Optimize

- 18. Human Resource Strategy
- 19. Financial Framework
- 20. Global Sourcing Strategy