ICT Strategic Roadmap

1. State of Good Repair
2. Umoja Deployment and Mainstreaming
3. Solution Delivery and Modernization
4. Cyber Security and Organizational Resiliency
5. Enterprise Service Desk (Help Desk)
6. Solutions/Applications Standardization
7. Infrastructure, Network and Hosting
8. Global Engineering, Conferencing, and Communications
9. Restructure Organizational Model
10. Analytics & Business Intelligence
11. Metrics and Reporting
12. Architecture and Standardization
13. ICT Policies and Procedures
14. Communications Strategy
15. Focus Solution Delivery on Substantive Business
16. Human Resource Strategy
17. Financial Framework
18. Global Sourcing Strategy
19. Corporate General/
20. Global Sourcing Strategy

- Modernize
- Transform (Harmonize)
- Innovate
- Govern
- Optimize